



Telehealth Evaluation Frequently Asked Questions

How will a telehealth evaluation work?

Early Childhood Intervention (ECI) staff will complete the evaluation with you and your child using Zoom, a video conferencing application. A therapist (SLP, PT, or OT) and an early intervention specialist (EIS) will contact you to set up a "pre-meeting" to test the video application and answer any questions you might have. On the day of the evaluation your ECI team will review your child's medical history with you and then complete a standardized test by interviewing you about the things your child is doing at home during your daily activities. ECI staff will also give you instructions so that you can complete parts of the testing with your child. At the end of the evaluation ECI staff will let you know if your child qualifies for ECI services.

What do I need to complete the evaluation?

You will need either a laptop computer, a tablet, or a smart phone. The tablet or smart phone must be able to download the "Zoom" app. This app is available on the iTunes and Google Play stores for free. You will also need an email account that can be accessed on your device. A high speed, reliable internet connection will be needed. We can test this during the "pre-meeting" to check the quality of the video and audio capabilities. ECI will email you a link to follow to join the Zoom meeting. See detailed instructions below for steps to participate in a Zoom meeting.

How should I prepare?

ECI will provide you with a list of items that you will try to locate in your home such as building blocks, a mirror, and a few small toys. If you don't have one or more of the items then ECI will advise you on things that could be substituted during the pre-meeting. You will want to find a quiet room preferably with a door that can be closed. It will be helpful to have another adult present who can watch the child during the interview portion of the evaluation and provide care for any other children in your home.

How long will it take?

The length of the pre-meeting and evaluation will vary greatly between children. The pre-meeting will take approximately 20 minutes and the evaluation will take between 45 minutes and 1.5 hours. We understand that it can be difficult to get young children to participate for extended periods of time so we recommend having an adult who can care for the child during the interview portion of the evaluation.

What if I don't want a telehealth evaluation?

You are not required to have your child's evaluation by telehealth. If you decline the telehealth evaluation then ECI will maintain your child's information and contact you when we are able to evaluate in person. You may call the ECI office at any time to request an update 940-696-6200.



*Early Childhood
Intervention*

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To Sign up for Zoom (after app has been downloaded)

1. Sign up
2. Enter Email and Name, and Click "I agree to the Terms of Service"
3. Sign Up
4. Ok
5. Open email from Zoom that says "Please activate your Zoom account" *May go to your Spam folder!*
6. Activate Account
7. Accept
8. Create Password, Continue
9. "Invite Colleagues"- Skip This Step
10. Go to My Account

To Join a Requested Meeting (Via mobile)

1. Open Email Request
2. Click on provided Link (Should be in blue letters/numbers)
3. Join with Video
4. Call Using Internet Audio

Please always select "join with computer audio" if prompted. Do not select the dial in option.